



Contact your doctor or healthcare provider directly

Using the BeterDichtbij app



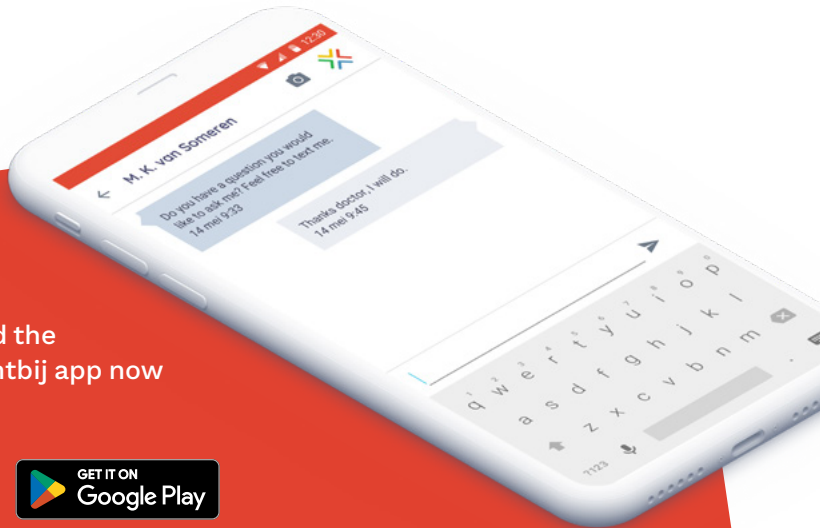
Mrs Jacobs

"I can always ask my doctor a quick question. It's handy that video calls are now also possible while I am at home."

Secure and easy

Do you have a question you would like to discuss with your doctor, other healthcare provider or the hospital? Do you prefer to speak to your healthcare provider in person and would it be more convenient to do this from home?

The BeterDichtbij app lets you contact your doctor or healthcare providers, securely and easily. Directly from your mobile phone, wherever you are. BeterDichtbij is, of course, secure, and your privacy is guaranteed.




Download the
BeterDichtbij app now



Activate the BeterDichtbij app on your phone or tablet

Once your healthcare provider has invited you to use the BeterDichtbij app, you have to activate it. Read the following instructions.

- 1 Download the BeterDichtbij app from the Google Play Store (Android) or the Apple App Store (iPhone).
 - 2 Open the BeterDichtbij app. Read the terms and conditions of use and click 'Agree'.
 - 3 Enter the requested information, such as your mobile phone number. You only have to do this once.
 - 4 You will be sent a text message with a confirmation code for secure confirmation of your details. Enter that code, if it is not filled in automatically for you.
 - 5 Complete the steps and instructions that now follow in the app. Use the same email address that is known to your healthcare provider.
 - 6 Finally, you choose your own 5-digit code. Be sure to remember your PIN. You will need this PIN code the next time you log into the app.
-  All done! You have now securely activated the BeterDichtbij app. You can now text or video call with your healthcare provider, secure and easy.

Any questions?

BeterDichtbij service desk is happy to help you.

 service@beterdichtbij.nl

 085 27 35 398

BeterDichtbij on your computer?





You can also use BeterDichtbij on your computer to send messages to your healthcare provider.

Refer to our website for more information (in Dutch):

 www.beterdichtbij.nl/computer

Note: video calls are only possible via a mobile phone or tablet


Why people choose BeterDichtbij:

-  Direct contact with your doctor or healthcare provider.
-  Anywhere, anytime, with ease.
-  You can refer back to your conversation anytime, anywhere.
-  Secure and reliable.

BeterDichtbij 

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 www.beterdichtbij.nl

If you have an urgent medical question, always immediately contact your GP or the hospital's emergency department by telephone or dial 112.

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